#### Introduction to Information Retrieval

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Lecture 13: Support vector machines and machine learning on documents

[Borrows slides from Ray Mooney]

#### Text classification

- Last lecture: Basic algorithms for text classification
   Naive Bayes classifier
  - Simple, cheap, high bias, linear
  - K Nearest Neighbor classification
  - Simple, expensive at test time, high variance, non-linear
     Vector space classification: Rocchio
  - Simple linear discriminant classifier; perhaps too simple\*
- Today
  - Support Vector Machines (SVMs)
    - Including soft margin SVMs and kernels for non-linear classifiers
  - Some empirical evaluation and comparison
  - Text-specific issues in classification

#### Linear classifiers A hyperplane decision boundary

- Lots of possible choices for a, b, c.
- Some methods find a separating hyperplane, but not the optimal one [according to some criterion of expected goodness]
   E.g., perceptron
- A Support Vector Machine (SVM) finds an optimal\* solution.
  - Maximizes the distance between the hyperplane and the "difficult points" close to decision boundary
  - One intuition: if there are no points near the decision surface, then there are no very uncertain classification decisions
     The decision boundary has a "margin"



#### Another intuition

ion to Information Retrieval

If you have to place a fat separator between classes, you have less choices, and so the capacity of the model has been decreased

# SVMs maximize the margin around the separating hyperplane. A.k.a. large margin classifiers

- The decision function is fully specified by a subset of training samples, the support vectors.
- Solving SVMs is a quadratic programming problem
- Seen by many as the most successful current text classification method\*



\*but other discriminative methods often perform very similarly

#### on to Information Retrieval



- y<sub>i</sub>: class of data point i (+1 or -1) NB: Not 1/0
- Classifier is: f(x<sub>i</sub>) = sign(w<sup>T</sup>x<sub>i</sub> + b)
- Functional margin of x<sub>i</sub> is: y<sub>i</sub> (w<sup>T</sup>x<sub>i</sub> + b)
- The functional margin of a dataset is twice the minimum functional margin for any point
  - The factor of 2 comes from measuring the whole width of the margin
- Problem: we can increase this margin simply by scaling w, b....



























The new formulation incorporating slack variables:

Find **w** and *b* such that  $\begin{aligned} & \Phi(\mathbf{w}) = \mathcal{Y}_{\mathbf{x}} \mathbf{w}^{\mathsf{T}} \mathbf{w} + C \Sigma \xi_{i} & \text{is minimized and for all } \{(\mathbf{x}_{i}, y_{i})\} \\ & y_{i} (\mathbf{w}^{\mathsf{T}} \mathbf{x}_{i} + b) \geq 1 - \xi_{i} & \text{and} & \xi_{i} \geq 0 \text{ for all } i \end{aligned}$ 

Parameter C can be viewed as a way to control overfitting
 A regularization term













#### auction to informatio

#### Kernels

- Why use kernels?
  - Make non-separable problem separable.
  - Map data into a better representational space
- Common kernels
  - Linear
  - Polynomial K(x,z) = (1+x<sup>T</sup>z)<sup>d</sup>
  - Gives feature conjunctions
  - Radial basis function (balls infinite dimensional space)

$$K(\mathbf{x}_i,\mathbf{x}_j)=e^{-\|\mathbf{X}_i-\mathbf{X}_j\|^2/2\sigma^2}$$

Haven't been very useful in text classification

Introduction to Information Retriev	al		Sec. 15.2.4			
Text Classification Evaluation:						
Classic Reuters-21578 Data Set						
<ul> <li>Most (over)used</li> <li>21578 document</li> </ul>	data set					
<ul> <li>9603 training, 3299 test articles (ModApte/Lewis split)</li> <li>110 training, 3299 test articles (ModApte/Lewis split)</li> </ul>						
<ul> <li>Incluegories</li> <li>An article can be in more than one category</li> </ul>						
Learn 118 binary category distinctions						
<ul> <li>Average document: about 90 types, 200 tokens</li> <li>Average number of classes assigned</li> </ul>						
<ul> <li>1.24 for docs with at least one category</li> </ul>						
<ul> <li>Only about 10 out of 118 categories are large</li> </ul>						
Common categories (#train, #test)	<ul> <li>Earn (2877, 1087)</li> <li>Acquisitions (1650, 179)</li> <li>Money-fx (538, 179)</li> <li>Grain (433, 149)</li> <li>Crude (389, 189)</li> </ul>	<ul> <li>Trade (369,119)</li> <li>Interest (347, 131)</li> <li>Ship (197, 89)</li> <li>Wheat (212, 71)</li> <li>Corn (182, 56)</li> </ul>	25			







Cl	ass 1		Cla	ass 2		Mi	cro Ave.	Table
	Truth: yes	Truth: no		Truth: yes	Truth: no	1	Truth: yes	Truth: no
Classifi er: yes	10	10	Classifi er: yes	90	10	Class yes	ifier: 100	20
Classifi er: no	10	970	Classifi er: no	10	890	Class	ifier: 20	1860
<ul> <li>Macroaveraged precision: (0.5 + 0.9)/2 = 0.7</li> <li>Microaveraged precision: 100/120 = .83</li> </ul>								

Introductio	on to Information Retrieval				S	ec. 15.2.4
(a)		NB	Rocchio	kNN		SVM
	micro-avg-L (90 classes)	80	85	86		89
	macro-avg (90 classes)	47	59	60		60
(b)		NB	Rocchio	kNN	trees	SVM
	earn	96	93	97	98	98
	acq	88	65	92	90	94
	money-fx	57	47	78	66	75
	grain	79	68	82	85	95
	crude	80	70	86	85	89
	trade	64	65	77	73	76
	interest	65	63	74	67	78
	ship	85	49	79	74	86
	wheat	70	69	77	93	92
	corn	65	48	78	92	90
	micro-avg (top 10)	82	65	82	88	92
	micro-avg-D (118 classes)	75	62	n/a	n/a	87
Evalu	ation measure: $F_1$					





Intr	oduction to Informa	tion Retrieval				Sec. 15.2.4		
	Yang&L	.iu: SVI	M vs. C	ther N	/lethoo	ls		
	Table	1: Perfe	ormance	summar	y of clas	sifiers		
	method	miR	${ m miP}$	miF1	maF1	error		
	SVM	.8120	.9137	.8599	.5251	.00365		
	KNN	.8339	.8807	.8567	.5242	.00385		
	LSF	.8507	.8489	.8498	.5008	.00414		
	NNet	.7842	.8785	.8287	.3765	.00447		
	NB	.7688	.8245	.7956	.3886	.00544		
	miR = n	nicro-avg	g recall;	miP = micro-avg prec.;				
	miF1 = micro-avg F1;			maF1 = macro-avg F1.				



#### The Real World

P. Jackson and I. Moulinier. 2002. Natural Language Processing for Online Applications

- "There is no question concerning the commercial value of being able to classify documents automatically by content. There are myriad potential applications of such a capability for corporate intranets, government departments, and Internet publishers"
- "Understanding the data is one of the keys to successful categorization, yet this is an area in which most categorization tool vendors are extremely weak. Many of the 'one size fits all' tools on the market have not been tested on a wide range of content types."

#### The Real World

- Gee, I'm building a text classifier for real, now!
- What should I do?
- How much training data do you have?
  - None
  - Very little
  - Quite a lot
  - A huge amount and its growing



- With careful crafting (human tuning on development data) performance is high:
  - Construe: 94% recall, 84% precision over 675 categories (Hayes and Weinstein IAAI 1990)
- Amount of work required is huge
- Estimate 2 days per class ... plus maintenance

#### Very little data?

- If you're just doing supervised classification, you should stick to something high bias
  - There are theoretical results that Naïve Bayes should do well in such circumstances (Ng and Jordan 2002 NIPS)
- The interesting theoretical answer is to explore semisupervised training methods:
  - Bootstrapping, EM over unlabeled documents, ...
- The practical answer is to get more labeled data as soon as you can
  - How can you insert yourself into a process where humans will be willing to label data for you??

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#### A reasonable amount of data?

- Perfect!
- We can use all our clever classifiers
- Roll out the SVM!
- But if you are using an SVM/NB etc., you should probably be prepared with the "hybrid" solution where there is a Boolean overlay
  - Or else to use user-interpretable Boolean-like models like decision trees
  - Users like to hack, and management likes to be able to implement quick fixes immediately

#### A huge amount of data?

- This is great in theory for doing accurate classification...
- But it could easily mean that expensive methods like SVMs (train time) or kNN (test time) are less practical
- Naïve Bayes can come back into its own again!
  - Or other methods with linear training/test complexity like (regularized) logistic regression (though much more expensive to train)



 But the fact that you have to keep doubling your data to improve performance is a little unpleasant





#### How can one tweak performance?

- Aim to exploit any domain-specific useful features that give special meanings or that zone the data
  - E.g., an author byline or mail headers
- Aim to collapse things that would be treated as different but shouldn't be.
  - E.g., part numbers, chemical formulas
- Does putting in "hacks" help?
  - You bet!
    - Feature design and non-linear weighting is very important in the performance of real-world systems

#### Upweighting

- You can get a lot of value by differentially weighting contributions from different document zones:
- That is, you count as two instances of a word when you see it in, say, the abstract
  - Upweighting title words helps (Cohen & Singer 1996)
     Doubling the weighting on the title words is a good rule of thumb
  - Upweighting the first sentence of each paragraph helps (Murata, 1999)
  - Upweighting sentences that contain title words helps (Ko et al, 2002)

#### Succion to information Retrieval

#### Two techniques for zones

- 1. Have a completely separate set of features/parameters for different zones like the title
- 2. Use the same features (pooling/tying their parameters) across zones, but upweight the contribution of different zones
- Commonly the second method is more successful: it costs you nothing in terms of sparsifying the data, but can give a very useful performance boost
  - Which is best is a contingent fact about the data

## Text Summarization techniques in text classification

- Text Summarization: Process of extracting key pieces from text, normally by features on sentences reflecting position and content
- Much of this work can be used to suggest weightings for terms in text categorization
  - See: Kolcz, Prabakarmurthi, and Kalita, CIKM 2001: Summarization as feature selection for text categorization
  - Categorizing with title,
  - Categorizing with first paragraph only
  - Categorizing with paragraph with most keywords
  - Categorizing with first and last paragraphs, etc.

### Does stemming/lowercasing/... help?

- As always, it's hard to tell, and empirical evaluation is normally the gold standard
- But note that the role of tools like stemming is rather different for TextCat vs. IR:
  - For IR, you often want to collapse forms of the verb oxygenate and oxygenation, since all of those documents will be relevant to a query for oxygenation
  - For TextCat, with sufficient training data, stemming does no good. It only helps in compensating for data sparseness (which can be severe in TextCat applications). Overly aggressive stemming can easily degrade performance.

#### Measuring Classification Figures of Merit

- Not just accuracy; in the real world, there are economic measures:
  - Your choices are:
    - Do no classification
      - That has a cost (hard to compute)
    - Do it all manually
    - Has an easy-to-compute cost if you're doing it like that now
       Do it all with an automatic classifier
    - Mistakes have a cost
  - Do it with a combination of automatic classification and manual review of uncertain/difficult/"new" cases
  - Commonly the last method is cost efficient and is adopted
     With more theory and Turkers: Werling, Chaganty, Liang, and Manning (2015). On-the-Job Learning with Bayesian Decision Theory. http://arxiv.org/abs/1506.03140

#### A common problem: Concept Drift

- Categories change over time
- Example: "president of the united states"
  1999: clinton is great feature
  - 2010: clinton is bad feature
- One measure of a text classification system is how well it protects against concept drift.
  - Favors simpler models like Naïve Bayes
- Feature selection: can be bad in protecting against concept drift

#### Summary

- Support vector machines (SVM)
  - Choose hyperplane based on support vectors
     Support vector = "critical" point close to decision boundary
  - (Degree-1) SVMs are linear classifiers.
  - Kernels: powerful and elegant way to define similarity metric
  - Perhaps best performing text classifier
  - But there are other methods that perform about as well as SVM, such as regularized logistic regression (Zhang & Oles 2001)
  - Partly popular due to availability of good software
    - SVMlight is accurate and fast and free (for research)
    - Now lots of good software: libsvm, TinySVM, scikit-learn, ....
- Comparative evaluation of methods
- Real world: exploit domain specific structure!

#### nduction to Information Retrieval

- Resources for today's lecture
- Christopher J. C. Burges. 1998. A Tutorial on Support Vector Machines for Pattern Recognition
- S. T. Dumais. 1998. Using SVMs for text categorization, IEEE Intelligent Systems, 13(4)
- Yiming Yang, Xin Liu. 1999. A re-examination of text categorization methods. 22nd Annual International SIGIR
- Tong Zhang, Frank J. Oles. 2001. Text Categorization Based on Regularized Linear Classification Methods. Information Retrieval 4(1): 5-31
- Trevor Hastie, Robert Tibshirani and Jerome Friedman. Elements of Statistical Learning: Data Mining, Inference and Prediction. Springer-Verlag, New York.
- T. Joachims, Learning to Classify Text using Support Vector Machines. Kluwer, 2002.
   Fan Li, Yiming Yang. 2003. A Loss Function Analysis for Classification Methods in
- Text Categorization. ICML 2003: 472-479. Tie-Yan Liu, Yiming Yang, Hao Wan, et al. 2005. Support Vector Machines Classification with Very Large Scale Taxonomy, SIGKDD Explorations, 7(1): 36-43.
- 'Classic' Reuters-21578 data set:
- http://www.daviddlewis.com/resources/testcollections/reuters21578/